



# Frequently Asked Questions

## France



**\*\*Warning this does not constitute legal advice, please check this information with the entities mentions in the different topics.\*\***

## Health

- How do I Get access to health services?

You can call the number for emergency (European) 112.

You also can directly go to the doctor if it's not an emergency.

- Indicate the process, is there a need for registration?

You have to get registered at Sécurité Sociale which is a national service for health, so you will have a personal number, it will permit you to pay less (part of the costs is reimbursed by this institution). It is also possible to subscribe to a mutual insurance company.

- IS there an emergency number or other number?

112 is the European emergency number

115 is the emergency number.

17 is police number

18 is the firemen

15 is the ambulance

- Indicate website, phone and names of the entities responsible

Sécurité Sociale : <https://www.securite-sociale.fr/> → you can find the links of the different services at the bottom of the main page (ameli, MSA, secu-indépendants also concern health)

## Education

- How do I or my children get access to educational services?

Going to school is obligatory for children from 6 to 16 years old.

- Indicate the process, is there a need for registration?

To go to public school, you just have to register your child at school before the first day of class (until the end of high school), they are free. You also can choose a private school, but there are tuition fees as well as entrance exams. University is accessible for everyone, but there are limited spots available at each institution, meaning that

you may not get into your preferred institution or field, and you can be selected by academic achievements.

- Is there specific training for migrants? Language trainings?

Some universities offer services for migrants with French lessons, and also lessons in other languages. But not all schools are adapted for migrants.

- Indicate website, phone numbers, names of the entitie responsible

Education Nationale: <https://www.education.gouv.fr/>

## Housing

- Do I have access to social housing?

To have access to social housing, you must have French citizenship or a residence permit, and your economic resources cannot exceed a certain level.

- What do I get access to private housing?

- a. What is the process

Apply to the town hall or the prefecture

- b. Normal private contracts

The tenant signs the lease, which serves as a tenancy agreement, in agreement with the landlord. The lease (or rental agreement) indicates the rights and obligations of the landlord and the tenant. If the rented residence is used as the tenant's main residence, the lease concluded must comply with the rules (mandatory mentions and information) relating to rentals for use as a main residence.

## Employment

- How can I work legally?

You must obtain a work permit. You can find more information on the following website.

A: This is a very important question. You should make sure you have the most update information at: service public → <https://www.service-public.fr/particuliers/vosdroits/F2728>

- Problems of working illegally

This is a very important issue. There is a risk of jail sentence and heavy fines you also can find more information here : <https://travail-emploi.gouv.fr/droit-du-travail/lutte-contre-le-travail-illegal-10802/article/les-sanctions-liees-au-travail-illegal>



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