



Frequently Asked Questions

Malta



****Warning this does not constitute legal advice, please check this information with the entities mentions in the different topics.****

Health

- **How do I get access to health services?**

Public healthcare is free in Malta for some Third Country Nationals. Eligibility for free healthcare may change in time so it is always best to check with the relevant authorities. Information on how the health system works in Malta for Third Country Nationals is available here:

<https://integration.gov.mt/en/Health/Pages/Public-Healthcare.aspx>

- **Is there an emergency number or other number?**

In Malta the following emergency numbers operate:

Ambulance: 196

Emergency: 112

- **Indicate website, phone and names of the entities responsible**

Mater Dei Hospital (Main Hospital in Malta)

customercare.mdh@gov.mt

(+356) 25454184 / 25454286

Ministry for Health

customercare.health@gov.mt

(+356) 21224071



Education

How to access education; Is there a need for registration?

Yes, you will need to register your children with the Ministry of Education for them to access the primary or school system. Information is available here:

<https://migrantlearnersunit.gov.mt/en/Pages/Registration/registration.aspx>

Is there specific training for (Adults) migrants? Language trainings?

The Integration Unit of the Ministry of European Affairs and Equality manages the I Belong programme, which allows all migrants to follow an integration pathway including language and cultural orientation trainings. Information is available here:

<https://integration.gov.mt/en/ibelong/Pages/IBelongProgramme.aspx>

Various NGOs in Malta also offer language trainings at various points in time such as Blue Door English (<https://www.facebook.com/bluedoorenglish.org/>).

Indicate website, phone numbers, names of the entities responsible

Migrant Learners' Unit

Room 313

Ministry for Education and Employment

Great Siege Road,

Floriana

Contact numbers: 2598 2711/ 2598 2712/ 2598 2716

Email: mlu.mede@gov.mt

Housing

- **Do I have access to social housing?**

Not all Third Country Nationals are eligible for social housing in Malta. Persons having refugee status are entitled to apply to the Maltese Housing Authority program for alternative accommodation known as "Government Units for Rent", provided have been residing in Malta for 12 months and have limited income and assets. Refugees are also entitled to all of the schemes that the Housing Authority offers.

For more information on Social housing in Malta check with the Housing Authority
Telephone number: 2299 1000

<https://housingauthority.gov.mt/en/Pages/default.aspx>

Asylum seekers, particularly those who are newly arrived in Malta may also get support from the Agency for the Welfare of Asylum Seekers:

<https://homeaffairs.gov.mt/en/MHAS-Departments/awas/Pages/AWAS.aspx>

How do I get access to private housing?

Private housing is available in Malta for rent either directly from owners or through estate agents. Some NGOs and Church organisations may also provide assistance or advice on housing. Rental agreements should be signed before any payment is made for rent.

A contract of rent is a private contract under Maltese law which should outline the rights and obligations of both the lessor (the owner of the property) and the lessee (the person renting it). As from 2019 such rental agreements have to be registered by the lessor (owner of the property). It is in your interest to have such a contract in writing.

Employment

- **How can I work legally in Cyprus?**

This is a very important question. You should make sure you have the most update information at:

<https://jobsplus.gov.mt/>

Email: jobsplus@gov.mt

Telephone: 21654940

At present, with the exception of citizens from the European Economic Area and Switzerland, all foreign nationals require authorisation to work in Malta. Information on how to get such authorization is available here:

<https://jobsplus.gov.mt/employers-mt-MT-en-GB/employing-persons/fileprovider.aspx?fileId=4000>

Problems of working illegally

Working without the relevant license/permit is illegal in Malta and if you do so you will be liable to administrative/criminal penalties. Moreover, working without a license/permit means you do not have the protection which all legally employed persons have automatically. If you work without a license/permit you are much more likely to have your employment rights abused.